

5/30/02  
PH  
12/A

PRELIMINARY AMENDMENT FOR CONTINUING APPLICATION  
(CONTINUATION, DIVISIONAL, OR CONTINUATION-IN-PART)

First Named Inventor Anderson, et al.

Title METHOD AND APPARATUS FOR MESSAGE ESCALATION BY DIGITAL ASSISTANTS

Attorney Docket No. 42390.P9765x2

**Parent Application:**

First Named Inventor Anderson, et al.

Title METHOD AND APPARATUS FOR MESSAGE ESCALATION BY DIGITAL ASSISTANTS

Application No. 09/865,919

Examiner: \_\_\_\_\_

Filing Date 05/24/2001

Group Art Unit: 2152

Applicants: If the present patent application is a Continuation, Divisional, or Continuation-In-Part application under 37 CFR § 53(b) of a parent application, then submit this Preliminary Amendment to the PTO. Please insert the appropriate claim for priority, listing the entire chain of priority.

To: **Commissioner for Patents**  
**Washington, D.C. 20231-0001**

Sir:

Please enter the following preliminary amendment for the present patent application.

**IN THE SPECIFICATION:**

At page 2, line 3, please insert the following:

The present patent application is a

Continuation Divisional x Continuation-in-part (CIP)

of prior application no. 09/865,919, filed 05/24/2001, entitled METHOD AND APPARATUS FOR

MESSAGE ESCALATION BY DIGITAL ASSISTANTS

which is a continuation/ divisional/ CIP of prior application no. \_\_\_\_\_,

which is a continuation/ divisional/ CIP of prior application no. \_\_\_\_\_.

December 31, 2001



Christian A. Nicholes, Reg. No. P-50,266

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP  
12400 Wilshire Blvd.  
Seventh Floor  
Los Angeles, CA 90025-1026  
(408) 720-8300